

Exclusion Guidelines

This information is for people who want to stop themselves from being able to gamble at a particular licensed venue or all licensed venues as well as others being able to request exclusion for direct immediate family members. (Direct Immediate Family Members includes Husband, Wife, Father, Mother, Son, Daughter, Brother and Sister)

If you want to stop yourself or others from gambling at a particular venue(s) you will need to complete an Exclusion Notice.

Each Exclusion Notice can last for a period of up to six months. After that it can either be renewed by completing another Exclusion Notice, or the agreement not to gamble can be ended. We will assist you wherever possible in making the right decision for you and also help source the necessary support.

Before you apply

You, or direct immediate family members can apply for exclusion by contacting the venue licensee or by contacting the Gambling Authority directly.

The licensee or Authority will speak with you about what is involved in applying. If you agree to the conditions you can ask the licensee for an Exclusion Notice.

You can apply to have yourself or others excluded from one or all of the following:

- the entire premises
- the gaming area
- gaming tables
- gaming machines
- betting facilities
- lottery services
- all Gambling establishments licensed by the Gambling Authority

How to apply

To apply you must do all of the following.

Step 1. Fill in the form:

Step 2. Provide one front-facing passport-sized photograph – for identification purposes

Step 3. Have a witness confirm and sign your form.

Step 4. Submit the completed form to the venue licensee or the Gambling Authority directly.

Step 5. If the Completed Form is for a direct Immediate Family member then an interview will be arranged with the Gambling Authority to discuss the Exclusion Form

After you apply

There is a three-day cooling off period from the time an Exclusion Notice is submitted to a venue licensee or the Gambling Authority for you to change your mind.

If you want to end your exclusion application you must speak to the venue licensee or Gambling Authority (where you submitted your application to exclude) within 72 hours of making the application.

After the cooling off period has ended your exclusion will be enforced for the period specified in the form.

Your rights and responsibilities

If you have an exclusion notice in place the excluded person must:

- try not enter any part of the venue(s) from which they are excluded
- inform the licensee if they do enter any part of the excluded area(s)
- not make a claim against a venue or licensee for any losses they suffer as a result of gambling in the excluded area.

Licensee's rights and responsibilities

If you are the licensee of a venue where somebody has applied for or been granted exclusion you must:

- provide information about any assistance or support services available
- remove a excluded person's name from player loyalty lists promoting gaming during the period of their exclusion
- take reasonable steps to prevent the excluded person from entering a prohibited area or taking part in gambling activities.

Contacts

For more information on self-exclusion you can contact the Gambling Authority at

Director of Gambling
Exclusion Department
Antigua and Barbuda Gambling Authority
Royal Palm Place
Friars Hill Road
St Johns
Antigua